

ASK THE RIGHT

1. IN or OUT → ADMIT
→ DISCHARGE
2. WHAT TESTS do I need to order NOW
3. WHAT TESTS do I need to do so I can SLEEP tonight

MANAGE EXPECTATIONS
 ("I will tell U if U need a surgery NOW, if not...")

APPROACH TO CONFLICT ⚡

"I am sure U can understand the implications of us BOTH missing this diagnosis - so we should do this..."

SERIOUS
PROBABLE
INTERESTING
TREATABLE

DIAGNOSIS

MY PHILOSOPHY
 IN EMERGENCY MEDICINE

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 #EUSEM18

FLOW ECONOMICS

- is my time best used here? or is there somewhere else I should be?
- THINK what U r not doing
- keep vertical patients moving
- VISUAL REMINDERS on tracking board (what is still outstanding? plan?)
- develop a HIGHER GEAR → if busy U can teach how to run a busy ED
- manage Ur learners
- use SHORTCUTS ⇒ talk to people in person - know when Ur VIPs (cons. radiologist etc.) r leaving - "cherry pick" in the last hour

TO AVOID **BURNOUT**

CHOOSE WISELY
 UR **DIAGNOSTIC TESTS**
 NICE TO KNOW VS NEED TO KNOW

BE HONEST
 "I don't know ...
 (...but I can tell U U r not going to die")

GO HOME ON TIME